PEAK 2.0 EVALUATION PREPARATION AUDIT | CORE: RESIDENT USE SPACE

OBSERVATIONS

Instructions: Ask a team member to observe staff interactions in community areas of the home at various times of day and document observations. If **NO** is marked, comment on the specific observation in comment section below.

	Observation	YES	NO
1	Are there private spaces available to residents to use outside of their bedrooms?		
2	Did staff avoid interrupting residents using community spaces?		
3	Do bathing areas provide privacy and dignity?		
4	Does resident use space appear to be free of barriers that may make resident navigation of these areas difficult?		
5	Have overhead pages and announcements been eliminated?		
6	Are hallways free of clutter from equipment and carts?		
7	Are resident use spaces free of clutter from equipment and carts?		
8	Has the traditional nurse station been eliminated		

Comments:_____
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Discuss the findings of the audit as a team. Any "No" responses *could* indicate an area of concern during your evaluation. Review the criteria for this core and discuss your current practices to see if they meet the criteria for this core. If not, discuss changes that may need to be made.

<u>RESIDENT INTERVIEWS</u>

Instructions: Ask team members to interview a few residents and ask the questions below.

Supporting Practice #1- Private Space

- What spaces are available to you to entertain friends and family here?
- Do staff members interrupt you when you have company?
- Where can you go to make private phone calls?

Supporting Practice #2- Self-care and mobility

- Are there areas of the home that are difficult for you to navigate independently? If so, tell me about them.

<u>RESIDENT INTERVIEW FOLLOW-UP</u>

Once resident interviews are complete, review the responses. Responses other than the following examples *could* indicate an area of concern.

Supporting Practice #1- Private space

- **What spaces are available to you to entertain friends and family here?** → Residents are able to identify places they can go in the home outside of their bedrooms to enjoy time alone with privacy.
- **Do staff members interrupt you when you have company?** → Residents report they are able to host family and friends without unnecessary interruption from staff.
- **Where can you go to make private phone calls?** → Residents are able to identify places they can go to make private phone calls.

Supporting Practice #2- Self-care and mobility

- **Are there areas of the home that are difficult for you to navigate independently?** → Resident should report they have no unmet concerns in this area. If residents identify areas that are difficult for them to navigate, efforts should be made by the team to eliminate any barriers described.

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TEAM INTERVIEW

Instructions: Gather team members from different areas of the organization to discuss the following questions. Be sure to include direct caregivers in this discussion. **Any "No" response** *could* **indicate an area of concern during your evaluation. Review the criteria for this core and discuss your current practices to see if they meet the criteria for this core. If not, discuss changes that may need to be made.**

	Question	YES	NO
1	Is there space available in the home for residents to host family and friends?		
2	Do bathing areas in the home provide privacy and dignity?		
3	Is there space in the home outside of bedrooms where residents can go for solitude/privacy without being interrupted?		
4	Do staff avoid interrupting residents when hosting family and friends or enjoying solitude?		
5	Have all resident concerns about barriers in resident use space been addressed in some way?		
6	Have all overhead paging systems in the home been turned off?		
7	Are the halls and resident use spaces free of medical equipment, carts, and other institutional elements?		
8	Have traditional nurses' stations been eliminated?		
9	Are staff work spaces free of barriers to residents wanting to talk to the staff?		

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