

PEAK 2.0 EVALUATION PREPARATION AUDIT | CORE: COMMUNITY INVOLVEMENT

DOCUMENT REVIEW

Instructions: Review the interview tool used to gather information about resident’s relationships and connections with people in the external community and answer the question below.

	Question	YES	NO
1	Do interview tools ask questions about resident’s relationships with people in the external community?		
2	Do interview tools ask how the team can support the resident in maintaining the relationships they wish to continue?		

Instructions: Review a few care plans and answer the question below.

	Question	YES	NO
1	Do care plans address strategies to support residents in maintaining relationships with those outside the home? (Assisting with phone calls, letters, social media, providing transportation, hosting meetings, etc.)		

Instructions: Review the posted activity calendar and answer the questions below.

	Question	YES	NO
1	Does the posted activity calendar(s) include opportunity for volunteer experiences?		
2	Does the posted activity calendar(s) include opportunity for involvement with the local community outside of the home?		

Notes: _____

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RESIDENT INTERVIEWS

Instructions: Ask a team member to interview a few residents and ask the questions below.

Supporting Practice #1- Internal Community

- How are you involved in deciding what goes on here? (Activities, events, etc.)
- What do you do when you have a complaint?

Supporting Practice #2- External Community

- How are you involved in the local community outside the home since moving to the nursing home?
- How is your family involved in your life here?

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RESIDENT INTERVIEW FOLLOW-UP

Once resident interviews are complete, review the responses. Responses other than the following examples *could* indicate an area of concern.

Supporting Practice #1- Internal Community:

- **How are you involved in deciding what goes on here? (Activities, events, etc.)**
Residents report there are opportunities beyond the monthly Resident Council meetings to be involved in daily decisions made in the home. (Activity planning sessions, Participation in hiring decisions, Involvement in making selections for purchases, etc.)
- **What do you do when you have a complaint?**
Residents report they have regular opportunities to express concerns/complaints beyond the monthly Resident Council meetings. Residents report staff are responsive to their complaints/concerns.

Supporting Practice #2- External Community

- **How are you involved in the local community outside the home since moving to the nursing home?**
Residents report they have been supported in maintaining their community connections as desired.
- **How is your family involved in your life here?**
Residents report their family feels welcome and supported by the home.

Notes: _____

