

PEAK 2.0 SAMPLE ACTION PLAN – RESIDENT BEDROOMS

ACTION PLAN

Facility Name:	Provider Number:
Domain: Home Environment	Action Plan Contact:
Core: Resident Bedrooms	Phone number and/or e-mail:

WHAT HAS BEEN WORKED ON IN THIS CORE AREA SINCE STARTING THE PEAK 2.0 PROCESS?

RESIDENTS AND FAMILIES HAVE BEEN ENCOURAGED TO BRING IN THEIR OWN DÉCOR, FURNITURE, BEDS, BEDDING, AND PERSONAL ITEMS TO DECORATE THEIR ROOMS. ELDERS ARE INFORMED AT TIME OF INQUIRY OF ITEMS (INCLUDING BEDS) THAT THEY ARE ENCOURAGED TO BRING.


THE ADMINISTRATOR HAS RECRUITED STAFF AND ELDERS TO SERVE ON A SUB-COMMITTEE TO ADDRESS THIS CORE. THIS TEAM IS SCHEDULED TO MEET WEDNESDAY’S AT 1PM.

GOAL/SUPPORTING PRACTICE:

BEDROOMS IN THE HOME PROVIDE OPPORTUNITIES FOR PRIVACY, PERSONALIZATION, AND COMFORT

OBJECTIVE(S)	ACTION STEPS	RESPONSIBLE PERSON(S)	TARGET COMPLETION DATE	COMPLETE
Resident rooms arranged to promote privacy	Committee will tour the home to identify areas that may inhibit privacy of residents.	Alan	6/15/2016	
	Committee will discuss areas inhibiting privacy to see if other areas arise in discussion	Alan	6/15/2016	
	Create a list of privacy concerns identified	Heidi	6/15/2016	
	Address each privacy concern and identify ways to improve resident privacy.	Alan/ Committee	7/1/2016	
	Discuss concerns with the elder involved.	Alan/ Committee	7/1/2016	
	Discuss with Administrator for budgetary allowances	John	7/10/2016	
	Implement changes to promote privacy in rooms/train staff on how to better support residents in having privacy in their rooms	Alan/ Committee	8/30/2016	

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Develop and implement a privacy policy that outlines expectations re: Resident privacy and boundaries by 9/30/16.	Committee will conduct learning circles with each neighborhoods to discuss current privacy and boundary concerns.	Heidi/ Committee	8/1/2016	
	Residents will discuss boundaries and ways their boundaries have been disrespected in the past in these learning circle	Heidi/ Committee	8/1/16	
	Team will list of resident boundaries and how they can be disrespected	Heidi/ Committee	8/1/16	
	Committee will discuss boundaries enjoyed in our own homes and changes that can be made to create similar boundaries here.	Alan/ Committee	8/15/2016	
	Committee will develop a list of expectations that address: <ul style="list-style-type: none"> - How staff will announce self before entering rooms - Expectations of team re: entering elders rooms when they are not home - Expectations for maintenance, laundry and cleaning staff re: scheduling services with elders - Expectations re: handling elders personal items in their rooms 	Alan/ Committee	8/30/15	
	Format into a policy	Alan	8/30/16	
	Take policy to board for approval	Alan	9/15/16	
Staff will receive regular trainings on privacy expectations/policy upon hire and at quarterly in-services.	Add privacy policy to new employee orientation checklist for all new employees	Susan	9/15/16	
	Add review of privacy policy to quarterly in-service agenda	Jean	9/15/16	
Residents will notified upon move-in of option to select their own paint color for their bedroom by 1/1/17.	Revise handout currently provided to potential residents at time of inquiry to include the option to select their own paint color for bedroom	Susan		
	Inform Admissions coordinator to talk with all potential residents re: this option.	Susan		

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	Determine a cost for painting rooms.	Alan		
	Maintenance will obtain a complete color fan of samples for elders to look at.	John		
Develop and implement a policy to encourage resident personalization by 11/1/17	Committee will create a formal policy that outlines the options available to elders to personalize their bedrooms.	Alan/ Committee	9/10/16	
	Present proposed policy to the QA team	Alan/ Committee	10/1/16	
	QA Team formally recognizes and implements policy	Marie/ QA Team	11/1/16	
	Include new policy in elders move-in packet	Susan	11/1/16	
Implement an assessment tool to be completed with each elder upon move-in to evaluate mobility and self-care issues by 10/1/16	Therapy team will create an assessment tool that will evaluate elder's ability to provide self-care in their bedroom.	McKenzie	9/1/16	
	NH caregivers will be trained to complete the assessment with each elder upon move-in	McKenzie/ Therapy team	10/1/16	
	NH Restorative aides will complete the assessment with elders moving into their NH at the time of move-in.	Jessica/ Tom	10/1/16 & On-going	
	Restorative aides will work with neighborhood coordinators to made adaptations as necessary	Jessica/ Tom	10/1/16 & On-going	
	Information from the assessment will be included on the residents person-centered care plan.	Marie/ Care plan teams	10/1/16 & On-going	
	Assessments will be reviewed at the time of elders care plan	Marie/ Care plan team		