

Sharon Seidler

Conflict Resolution Professional

PROFESSIONAL EXPERIENCE

Program Coordinator, Conflict Resolution Experiential Learning Program - School of Family Studies and Human Services, College of Human Ecology, Kansas State University, Manhattan, KS, USA 2017 – present

Supporting the University's Conflict Resolution Program, it's faculty and students by coordinating experiential learning to new conflict resolution professionals or those seeking state approval. Coordinating the delivery of conflict resolution services to the public during the mentoring of new practitioners through programs such as Riley and Geary Domestic Mediation Services.

Founder, Mentor, Managing Director - Alberta Dispute Resolution Centre, Alberta, Canada 2009 – 2016

Provided a variety of alternative dispute resolution services to the public in conjunction with mentorship in the conflict resolution profession.

Program Coordinator - Strathcona County Community Mediation, Alberta, Canada 2012 – 2016

Provided operational, program and board supports to ensure that volunteers were engaged and that goals and activities of the society were successfully achieved. Engaged local agencies and stakeholders to provide awareness and build collaboration whenever possible.

Employee Assistance Trauma Counselor and Workplace Learning Instructor 2009 – 2016

Morneau Shepell, Alberta, British Columbia, Northwest Territories, Canada

Assisted organizations, their employees, and family members through traumatic events and in post-traumatic recovery. Provided instructional workshops for a variety of training solutions to leading organizational clients.

Dispute Resolution Specialist - Bridge Builders Conciliation Services Inc., Alberta, Canada 2005 – 2016

Provided a variety of alternative dispute resolution service and training options to federal and provincial government branches, public and international organizations, private corporations, not-for-profit associations, teaching organizations, and to the public at large.

Program Coordinator – Native Counselling Services Alberta, Canada 2002 – 2015

Provided mediation, family group conferencing and safe visitation for families and child and family services personnel in response to contract-related concerns and service delivery claims, domestic violence, and child safety matters.

Mediator, Arbitrator, Conciliator - Better Business Bureau of Northern Alberta, Canada 2002 – 2015

Provided mediation, arbitration and conciliation methods to members and the public to ensure resolution of their contract-related concerns and service delivery claims.

Arbitrator and Conciliator - American Express, Various International Clients 2002 – 2013

Provided arbitration and conciliation methods to American Express, their merchants and the public to ensure resolution of credit and related claims.

Civil Court Mediator - Alberta Solicitor General, Provincial Court of Alberta, Canada 2002 – 2007

Mediating Civil Claims Matters of up to \$50,000 within the first Alberta Justice Court-Based Mediation Program.

TRAININGS, PRESENTATIONS AND WORKSHOPS DELIVERED

Restorative Justice Restorative Justice and Correctional Services, Grant MacEwan University 2014

Mediation Advocate Mock Mediation Assignments, University of Alberta School of Law 2008 – 2015

Conflict Resolution in the Workplace, City Health and Fire Departments, Keyano College 2007 – 2008

Customized Workshop Design and Instruction – Various Organizations 2005 – 2015

Negotiation and Dispute Resolution (2005), Creating Community Cooperation (2006), Crisis Management for Shelters (2007), Cultural Intelligence in Community (2007), Defusing Aggression in Our Schools (2007), Students Assisting Students: Peer Support Workshop (2007), Generations in the Workplace (2007), Restorative Justice for the Workplace (2007), Cultural Intelligence in the Workplace (2008), Helping to Understand Suicide and Self-Harm (2008), Best Me/Best You Workplace Culture (2010), Healing the Heart of Conflict (2010), Workplace Culture, Internal Relations Practices and Policy Development (2009-2011)

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EDUCATION

Kansas State University

Certificate in Conflict Resolution 2017

University of Alberta

Certificate in Human Resources Management 2016

TRAINING RELATED TO DISPUTE RESOLUTION

Success Principles Certified Trainer – <i>Canfield Training Group</i>	2016 – 2017
Advanced Issues in Child Custody: Evaluation, Litigation and Settlement – <i>AFCC/AAML</i>	2015
Winning Grievances and Arbitrations – <i>Canadian Professional Management Services Inc.</i>	2014
Navigating the Waters of Shared Parenting in the Parenting Coordination Process – <i>AFCC</i>	2014
Powerful Non-Defensive Communication – <i>Sharon Strand-Ellison</i>	2013
Rapidly Evolving Field of Psychological Understandings and Services for Divorce – <i>Psychology Assoc. AB</i>	2012
Certified Coach Practitioner – <i>Certified Coaches Federation</i>	2012
Ethical Practice in Private Dispute Resolution – <i>(Julie Macfarlane/Arnold Shienvold) AFMS</i>	2012
Advanced Parenting Coordination Practice – <i>(Joan Kelly, PhD) at Loyola University - AFCC</i>	2012
Arbitration for Parenting Coordination in Divorce/Separation – <i>(Judge Michael H. Porter) AFMS</i>	2011
Introduction to the Collaborative Practice – <i>Association of Collaborative Family Professionals</i>	2011
Professional and Continuing Education Certificate – <i>Northern Alberta Institute of Technology</i>	2009 – 2010
Family Law Procedures – <i>Grant MacEwan University</i>	2010
CINERGY Conflict Management Coaching – <i>CINERGY</i>	2010
Interpreting Legislation – <i>Foundation of Administrative Justice</i>	2009
Interpretation and Enforcement of Construction Contracts – <i>Engineering Institute of Canada/EPIC/IACET</i>	2009
Mediated Agreements and Related Court Orders – <i>Justice Institute of British Columbia</i>	2009
Certificate in Restorative Justice – <i>AAMS/MRJC</i>	2008
Family Group Conferencing Facilitation Skills – <i>Blue Quills First Nations College</i>	2008
Children Exposed to Family Violence – <i>Alberta Council of Women's Shelters</i>	2008
Critical Incident Stress Management/Group Crisis Intervention – <i>UMBC</i>	2006 & 2008
Applied Suicide Intervention Skills Training – <i>Centre for Suicide Prevention</i>	2008
Facilitating Dialogue Between Victims & Offenders in Mid-Range Criminal Offences – <i>JIBC/AAMS</i>	2008
Arbitration I, II, III – <i>AAMS</i>	2007 – 2008
Med/Arb – Arb/Med, When and How to Use Them – <i>AAMS</i>	2007
Domestic Violence Training for Mediators – <i>(Dr. Desmond Ellis – York University) – AAMS</i>	2006
Mental Health First Aid – <i>Mental Health First Aid Canada</i>	2006
From Problem Solving to Solution Building with Multi-Stressed Families – <i>McMan Youth and Family Services</i>	2006
Influence of Culture on Conflict Resolution Approaches - <i>AAMS</i>	2006
Certificate Program in Conflict Management – <i>Alberta Arbitration & Mediation Society (AAMS)</i>	1999 – 2001

SERVICE TO THE FIELD

Kansas Supreme Court Advisory Council on Dispute Resolution Member	2018 – 2021
Association for Conflict Resolution Education, Research and Training Section Member	2017 – 2018
Heartland Mediator's Association Member	2017 – 2018
Parenting Coordination Associates Founding Member	2012 – 2016
Association of Family and Conciliation Courts Member	2011 – 2018
International Association of Collaborative Professionals Ethics Committee Member	2011 – 2016
Commissioner for Oaths – Alberta Solicitor General	2008 – 2016
Victim Services Advocate – Royal Canadian Mounted Police	2005 – 2008